Library Annual Report
As the new Chief Library Services Officer at Philadelphia College of Osteopathic Medicine, I am delighted to present the Library’s FY 2022 Annual Report, focusing on our support for teaching, learning, and research. With its targeted programs, services, and resources, the Library enhances the college’s key goals: Student Success, Innovation and Technology, and Diversity, Equity and Inclusion (DEI).

"The very existence of libraries affords the best evidence that we may yet have hope for the future of man."
—T.S. Eliot

I welcome your feedback: your thoughts, ideas, and suggestions enable the Library to strengthen our contributions to the PCOM community’s mission and values.

Hsinliang (Oliver) Chen
Chief Library Services Officer
BY THE NUMBERS

The PCOM Library is the intellectual hub for our three physical campuses as well as our online environment. Within the library’s physical and virtual spaces, students, faculty, and staff have utilized our resources and services at an increasing level. Our professional staff and librarians are eager to assist the PCOM community with their academic, research, and professional development needs.

In FY 22, both in-person and online visits to the PCOM Library exceeded our pre-pandemic counts. These statistics show that our students, faculty, and staff continue to find the library’s resources and specialized services essential to their work as students and educators.

Library Visits

Website Traffic

https://library.pcom.edu/
The library collections (physical and digital) continue to expand, thanks to the generous support provided by our PCOM administration. One of the exciting highlights of this growth is the Library’s institutional repository, DigitalCommons@PCOM (https://digitalcommons.pcom.edu/).

In FY 22, there was a 30% increase in the number of deposited works. There were 219,466 downloads in FY 22 (an increase of nearly 14% over FY 21). The Library expects to reach a landmark 2 million downloads before the end of FY 23.

https://library.pcom.edu/
While being proud of the notable growth in the Library’s resources and services during FY 22, I am looking forward to working with our staff and librarians to further promote the usage of the library.

Notably, attendance of workshops and reference consultations has not returned to pre-pandemic levels.

Some examples of targeted growth for FY 23 include inter-library loans, resource downloads, reference consultations, and class and workshop attendance.

It promises to be an exciting year at the Library!
Services, resources, and personnel at the PCOM Library are aligned with the PCOM mission: educating health professionals to care for the whole person and advance the health of diverse communities.

HIGHLIGHTS

ENHANCING LIBRARY SPACE

In FY 22, interactive flat screens were installed in the study rooms on the Suwanee campus to support teaching and learning.
HONORING PCOM’S HISTORY AND TRADITION
A new archival cabinet was installed on the Suwanee campus. Currently, the exhibit contains a selection of donated pharmacy artifacts. In cooperation with the PCOM community, the Library plans to present new exhibitions that will highlight PCOM’s history as well as the history of medicine.
SUPPORTING DIVERSITY, EQUITY AND INCLUSION
The PCOM Library held various activities and events to support the campus DEI initiative. Pictured here is the Black History Month book display on the Suwanee campus.

PROMOTING WELL-BEING AND SOCIAL SUPPORT
The library space is used for social interactions that promote the well-being of the PCOM community. This year's highlights include free coffee and cookies during finals, and a weekly crafting circle for charity.
Our FY 22 statistics show that library visits have increased in the post-pandemic environment. However, there is more that can be done to facilitate the utilization of the library’s resources and services. FY 23 goals for the Library are to:

- Promote the utilization of library resources
- Strategize the library service delivery
- Digitize the PCOM historical collections
- Incorporate library services into student success
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